



State of California—Health and Human Services Agency
Department of Health Care Services



EDMUND G. BROWN JR.
GOVERNOR

Date: October 18, 2011

PPL No. 11-023

TO: Local Governmental Agency Targeted Case Management Coordinators

SUBJECT: **Targeted Case Management Services for Medi-Cal Adult Day Health Care Beneficiaries**

This Policy and Procedure Letter provides guidance to Local Governmental Agencies (LGAs) for providing Targeted Case Management (TCM) services to Medi-Cal beneficiaries who have or will be transitioned out of Adult Day Health Care (ADHC) centers.

The Medi-Cal ADHC benefit will end December 1, 2011. LGA TCM programs may soon receive inquiries or referrals regarding TCM services for beneficiaries transitioning out of ADHCs. While these beneficiaries will have many of their needs for care coordination and case management met through other services, Medi-Cal or otherwise, some may also be in need of ongoing case management of some social needs not otherwise met. LGAs should be aware that they may be called upon to provide TCM to these clients. Where eligible, they should be served, provided that TCM does not duplicate services received elsewhere and that the client meets the definition of one or more of the target populations in which the LGA participates.

Working with the Department of Aging, the Department of Social Services, the Department of Rehabilitation, the Department of Mental Health, and the Department of Developmental Services, DHCS has created a multi-faceted approach to provide comprehensive health risk assessments, care coordination, case management and appropriate ongoing services to approximately 35,000 former ADHC clients. Beginning in October, 2011, ADHC clients will receive a comprehensive health assessment and ongoing care coordination to meet their health needs and to coordinate with other available resources to help meet their social needs as they transition to other services.

These services will be provided by Medi-Cal Managed Care health plans, Program of All-Inclusive Care for the Elderly (PACE) and Senior Care Action Network (SCAN) programs, and DHCS' case management and care coordination contractor, APS Healthcare, Inc., depending on which program the beneficiary belongs to. These providers will be prepared to refer ADHC clients to programs such as In-Home Supportive Services (IHSS), other Medi-Cal services and waiver programs as applicable such as the In-Home Operations Waiver, as well as to existing community resources.

All coordination and case management of client health needs should be addressed by these providers. Although it is likely that most client social support needs will be met through the course of these transition assessments and referrals, this may not be the case for all clients, for example, perhaps those who do not qualify for IHSS, or for whom IHSS does not meet all identified social needs. Any inquiry or referral of an ADHC client to TCM should first be addressed by ensuring that these requisite transition assessments and referrals have occurred, unless the client has an emergent situation necessitating immediate case manager intervention. Only outstanding social needs not otherwise met which require ongoing case management should be addressed by TCM. For clients continuing past the transition period in health plans in Geographic or Two-Plan Medi-Cal Managed Care counties, LGA TCM programs must continue to ensure that case management services are not duplicated per TCM Policy and Procedure Letter 11-006, as with any Medi-Cal program providing such services.

LGAs must ensure that all former ADHC clients receiving TCM are quickly and easily identifiable for any State ADHC program closure study or reporting through December 31, 2013. In addition, client status as a former ADHC beneficiary must be documented in client case files.

Further information about transition services and statistics about ADHC clients, both regionally and statewide, are available in the ADHC Transition Plan and Resource Guide at:

<http://DHCS.ca.gov/ADHCtransition>.

When TCM is necessary, resources identified at the DHCS ADHC link provided above or by local Area Agencies on Aging (AAAs) may be of assistance. These AAAs can be located at:

http://www.aging.ca.gov/local_aaa/AAA_listing.asp.

If you have any questions regarding this PPL, please contact Tracy Albano, TCM Unit Chief at (916) 341-7384 or Tracy.Albano@dhcs.ca.gov.

Sincerely,

Original Signed by Geri Baucom

Geri Baucom, Chief
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